

## Life Sciences/Pharma

### ALTEN ADDED VALUE

Quality guaranty: monitor the performance of the quality systems

Reactivity while in quality tasks tracking

Continuous improvement: help managers to improve management of Quality Tasks

### KEY TOOLS & TECHNOLOGIES

Good Manufacturing Practices  
Local procedures

Microsoft Office (Word Excel, PowerPoint, Outlook)

SAP, Techshare  
Relationship skills

### KEY DATA

Team Size: 6 FTE

Time: Since Nov. 2018

Location: Wavre, Belgium

Service Contract

## AUTOMATION COMPLIANCE (QUALITY MANAGEMENT)

### OVERVIEW

- Our client is one of the world's leading vaccine companies
- They were looking for a partner in charge of:
  - > Supported the management of events/tasks to respect the business targets.
  - > Support in conducting effective and qualitative investigations.
- The goal is to provide support, coordination, and expertise to the operational team for quality tasks

### PROJECT DETAILS

- Support management of quality tasks, build and adapt help tools, get delegate CAPA access, write into SAP collected the mandatory information
- Organize root cause investigation and impact analysis for deviation related to automation issues
- Prepare phase 0 and follow-up of change controls, coordinate the change controls in SAP
- Review validation documents (TCD, protocols, and reports) and support technical teams in writing it
- Quality tasks (CAPA, deviation, CC, self-inspection, work order) tracking to ensure the deadline respect

