

## Aerospace

Systems  
Engineering



Mechanical  
Engineering



Quality  
Assurance



Industrial /  
Other



## CONFORMANCE MANAGEMENT - SUPPLIER QUALITY IMPROVEMENT

### APPROACH

- Develop high-quality investigations based on issues at the FAL to promote quality improvements for suppliers
- Maintain low numbers of nonconformities caused by low quality of the final product from suppliers
- Maintain constant communication with suppliers for constant quality development, in order limit production line stoppers

### RESULTS

- Use potential problem solving (PPS) and the Kepner-Tregoe method to gain improved action plans with our suppliers
- Decrease 30% of non-conformities liable to suppliers in the past seven months
- Schedule meetings in a daily, weekly and monthly basis to review all investigations to track and assure a good quality improvement at supplier's home base

### KEY TECHNOLOGIES

- Potential problem solving (PPS)
- Kepner-Tregoe
- HMS
- Proprietary client open data system
- SAP